

Docaposte brings its expertise in digital platforms to the Ministry of National Education.

Covid-19: Docaposte, the parent company of Sefas, brings its expertise in digital platforms and its production capacities to the Ministry of National Education and Youth to set up a support system for students experiencing digital disconnection.

Docaposte, a trusted third party in the public sector, responded with La Poste in record time to develop a complete system including a secure digital and documentary platform for sending homework and a solution for scanning homework returned by mail, to allow consultation by establishments during the confinement period.

In an exceptional and emergency health context, 12.4 million students in primary and secondary schools in 30 French academies are in confinement in mainland France and overseas. The Government quickly set up a continuity of services so that students can receive their homework digitally and send it to teachers for correction.

However, the Ministry of National Education and Youth estimates that nearly 200,000 pupils, who do not have access to digital technology, find themselves in a situation of inequality in the face of which the Government wanted to find an alternative solution. He chose to rely on La Poste and its digital subsidiary Docaposte to set up a system that ensures the educational continuity of students in situations of digital disconnection.

In order to allow teachers to send homework by post to these identified students and allow their parents to send it back free of charge, Docaposte provides schools with a digital platform whose web interface allows them to load homework, trigger their printing and mailing them to the families of the students.

Once the homework is done, they are returned free of charge by families via a prepaid envelope. The documents received are then digitised on Docaposte's production sites and then integrated into an electronic document management (EDM) tool to be archived and consulted by establishments there. A reporting system will allow the ministry, the academies, the academic directorates of the national education services as well as schools to monitor activity.

This digital platform also makes it possible to avoid the travel of parents, teachers and staff from schools and establishments.

The Docaposte teams are proud to participate actively, alongside the La Poste teams, in this great solidarity device and thus continue their daily commitment in the fight against COVID-19. They were able to mobilize within very short deadlines and offer a solution thanks to their expertise in terms of digital platforms, document processing tools, electronic document management and consultation and by relying on desktop and digital infrastructures. robust. The continuity of the services offered by Docaposte and La Poste for the routing part was also decisive, thanks to the investment on the ground of the teams to ensure production in perfect compliance with the sanitary measures to protect employees on site.